

Returns & Refunds Policy

- **Returns**

You have 10 calendar days to return an item from the date you purchased/received it.

To be eligible for a return, your item must be unused and in the same condition that you received it in. Your item must be in the original packaging.

Your item needs to have the receipt or proof of purchase.

- **Refunds**

Once we receive your items, we will inspect it and notify you that we have received your returned item. We will immediately notify you of the status of your refund after inspecting the item.

If your refund is approved, we will initiate a refund to your credit card (or original method of payment).

You will receive the credit within a certain amount of day, depending on your card issuers policies.

- **Sale Items**

No return or refunds allowed on any sales items, headpieces, or veils due to reasons of hygiene.